

RESPONSIBLE GAMING

Play Periods



AWARENESS. ASSISTANCE. SUPPORT

Responsible Gaming Centre 1800 801 098

Help is close at hand

GAMBLEAWARE 1800 858 858

gambleaware.nsw.gov.au

Our Commitment To You

12-Hour Daily and 48-Hour Weekly visit policies are in operation at Crown Sydney. It is part of our ongoing commitment to Responsible Gaming, and a way for us to encourage our guests to enjoy their visits responsibly.

Throughout a visit to Crown Sydney Casino, we may check in on you from time to time. Breaks in play are encouraged and if your visit spans 12-hours in any 24-hours, we will ask you to take a 24-hour break. If your visit spans 48-hours in a week, we will ask you to take a 7-day break. One of these friendly conversations to check in is just a simple way for our team to engage with our guests and promote responsible behaviours toward gaming.

Play Period Guidelines



For any 3 hours of continuous play on an Electronic Table Game and 6 hours of continuous play on a Table Game, our team will check in with you regarding your gaming experience at Crown.



At 12-hours of time played in the Casino within a 24-hour period, a member of our Responsible Gaming team will approach you regarding the requirement to take a mandatory break for 24-hours.



At 48-hours played within a 7-day period, a member of our Responsible Gaming team will approach you regarding the requirement to take a mandatory break for 7-days.

For further information, please contact the VIP Casino Reception Desk or the Responsible Gaming Centre located on Level 2 within Crown Sydney.



Crown Sydney Responsible Gaming Centre

P: 1800 801 098 | E: rgc@crownsydney.com.au | www.crownsydney.com.au