



Play Safe Limits



WHAT HAPPENS IF I REACH MY PLAY SAFE LIMIT?

Once you have reached any set Play Safe Limit, an audible warning will sound and a message will appear on the point display indicating that your limit has been reached. If you have reached any daily limit, you will no longer earn Crown Rewards points on Fully Automated Table Games until 6am the following day.

HOW CAN I CHANGE OR REMOVE MY PLAY SAFE LIMIT?

You can request a change or removal of your Play Safe Limit/s at any time. To change or remove your limit/s, visit any Crown Rewards information desk.

A decrease of any limit will take effect immediately.

An increase to any limit will not apply until 24 hours after you have made the change.

PLAYER ACTIVITY STATEMENTS

Player Activity Statements are available for Fully Automated Table Games play. Player Activity Statements provide information about your Fully Automated Table Games play, including all wins and losses for the period of the statement. Player Activity Statements can be collected on request at any Crown Rewards information desk.

WHO CAN I SPEAK TO IF I AM CONCERNED ABOUT MY GAMBLING?

Our Responsible Gaming Advisors are available 24 hours a day, seven days a week to discuss responsible gaming programs and services. They can be contacted on 1800 801 098. Alternatively, you can email us at rgc@crownmelbourne.com.au

Counselling services are available via our Responsible Gaming Psychologists. For further information call 1800 801 098.

Also available is Crown Melbourne's Chaplaincy Support Service. For further information call 1800 456 228.

You can also call Gambler's Help directly on 1800 858 858.

For further information on Crown's commitment to responsible gaming, please refer to the Crown Responsible Gambling Code of Conduct.

The Crown Responsible Gambling Code of Conduct is available at the Crown Responsible Gaming Centre, at Crown Rewards information desks, at Casino entrances, upon request and via the Crown Melbourne website (including a range of community languages) at www.crownmelbourne.com.au/responsible-gaming/

PLAY SAFE LIMITS

Conditions

- Play Safe Limits for Fully Automated Table Games is available to Crown Rewards members who are not excluded from the Casino for any reason
- Play Safe Limits are optional for Crown Rewards members
- Play Safe Limits can be set at any Crown Rewards information desk
- Play Safe Limits can only be set by the Crown Rewards member whose name appears on the Crown Rewards card
- Appropriate identification is required to set or change Play Safe Limits
- Play Safe Limits may be a money limit only, or a time limit only, or both a money and time limit
- Daily money and daily time limits apply from 6am until 6am the following day
- Should a limit be reached, an audible warning will sound and a message will appear on the Fully Automated Table Game's point display
- Increasing any limit will take effect 24 hours from when the new limit is set
- Decreasing any limit will take effect immediately
- Any Fully Automated Table Game activity recorded on your Crown Rewards card between 6am and 6am the following day will be recorded as a 'visit'
- Play Safe Limits conditions may be amended at any time by Crown Melbourne Limited without notice at its discretion or as required by law
- These conditions should be read in conjunction with the Crown Rewards Rules
- Crown Melbourne Limited shall not be liable to any person in any way if Play Safe Limits fails to perform properly and accurately or is unavailable as a result of technical malfunction or operator fault, subject to law.

Play Safe Limits

Play Safe Limits is Crown Melbourne's (Crown) voluntary money and time limit setting program and allows Crown Rewards members to set money and time limits for their Fully Automated Table Game play.

To take advantage of Play Safe Limits you will need a Crown Rewards card.

HOW DO I SET A LIMIT?

Crown Rewards members can set Play Safe Limits by visiting any Crown Rewards desk.

WHAT LIMITS CAN I SET?

When using your Crown Rewards card, you can set:

- A daily limit on how much money you spend playing Fully Automated Table Games
- A daily limit on the time you play Fully Automated Table Games

Please note that Crown will not advise you on the amount of your Play Safe Limits. You must decide this yourself based on your own circumstances.

The Crown Melbourne Responsible Gaming Centre is located within the Crown Melbourne Complex.

The Centre is open 24 hours a day, seven days a week and provides a range of free and confidential services including:

Responsible Gaming Information

Self Exclusion

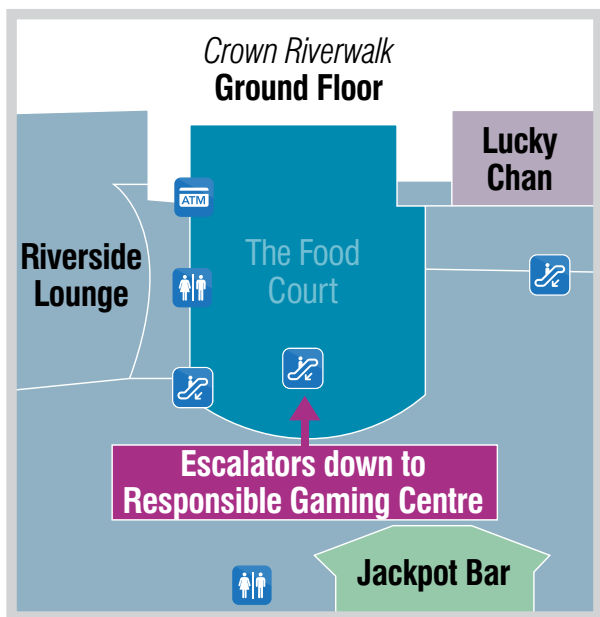
Counselling

Chaplaincy Support Service

Third Party Exclusion

Referral to external support services

Interpreters can be arranged if required.



**Crown Melbourne
Responsible Gaming Centre**

1800 801 098

Email: rgc@crownmelbourne.com.au

www.crownmelbourne.com.au/responsible-gaming

Crown Melbourne

Chaplaincy Support Service

1800 456 228

Gambler's Help

1800 858 858

www.gamblinghelponline.org.au



AWARENESS. ASSISTANCE. SUPPORT