



LEVEL UP

THURSDAY 7 AUGUST 2025 TO THURSDAY 25 SEPTEMBER 2025

TERMS & CONDITIONS

SCHEDULE

Promoter:	Crown Sydney Gaming Pty Ltd (ABN 97 166 326 843), 1 Barangaroo Avenue, Sydney NSW 2000
Entrants (who can enter?):	<p>This Promotion is only open to Crown Sydney Casino Gold, Platinum and Black Tier Members who:</p> <ol style="list-style-type: none">1. Are aged eighteen (18) years or over who are not excluded or prohibited from entering the Promoter's property or any Crown property for any reason.2. Are eligible to open a Crown Sydney Deposit and balance account (DAB account) (terms and conditions available at the Cage). Prizes will be forfeited if Prize Winners are unable to comply with this process.3. Have not been disqualified from any prior promotion, competition or offer for any reason by the Promoter.4. Are not a spouse, partner, sibling, parent or child of an Executive team member of the Promoter.
Participating Venue(s):	Crown Sydney, 1 Barangaroo Avenue, Barangaroo NSW 2000
Promotion Period:	<p>10:00am Thursday 7 August 2025 – 9:30pm Thursday 25 September 2025.</p> <p>All times recorded throughout these Terms & Conditions are in Australian Eastern Daylight Time.</p>
Entry Periods & Draw Dates	<p><u>Promotional Period One</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 6 August 2025 Close Date/Time: 9:15PM AEDT on Thursday 7 August 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 7 August 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 7 August 2025</p> <p>Draw Date: Thursday 7 August 2025</p>



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	<p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p> <p><u>Promotional Period Two</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 13 August 2025 Close Date/Time: 9:15PM AEDT on Thursday 14 August 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 14 August 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 14 August 2025</p> <p>Draw Date: Thursday 14 August 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p> <p><u>Promotional Period Three</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 20 August 2025 Close Date/Time: 9:15PM AEDT on Thursday 21 August 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 21 August 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 21 August 2025</p> <p>Draw Date: Thursday 21 August 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p>
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	<p><u>Promotional Period Four</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 27 August 2025 Close Date/Time: 9:15PM AEDT on Thursday 28 August 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 28 August 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 28 August 2025</p> <p>Draw Date: Thursday 28 August 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p> <p><u>Promotional Period Five</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 3 September 2025 Close Date/Time: 9:15PM AEDT on Thursday 4 September 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 4 September 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 4 September 2025</p> <p>Draw Date: Thursday 4 September 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p> <p><u>Promotional Period Six</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 10 September 2025 Close Date/Time: 9:15PM AEDT on Thursday 11 September 2025</p>
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	<p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 11 September 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 11 September 2025</p> <p>Draw Date: Thursday 11 September 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p> <p><u>Promotional Period Seven</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 17 September 2025 Close Date/Time: 9:15PM AEDT on Thursday 18 September 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 18 September 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 18 September 2025</p> <p>Draw Date: Thursday 18 September 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p> <p><u>Promotional Period Eight</u></p> <p>Entry Period Start Date/Time: 10:00 AM AEDT on Wednesday 24 September 2025 Close Date/Time: 9:15PM AEDT on Thursday 25 September 2025</p> <p>Ticket Collection: Early Bird Ticket: Start and Close Date/Time: 2:00pm to 5:45PM AEDT Thursday 25 September 2025 Standard Ticket: Start and Close Date/Time: 6:00pm to 9:15PM AEDT Thursday 25 September 2025</p>
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	<p>Draw Date: Thursday 25 September 2025</p> <p>Draw 1- 6:30pm Draw 2- 8:30pm Draw 3- 9:30pm</p>
Entry Mechanic:	<p>To enter the Promotion, Eligible Entrants must:</p> <ul style="list-style-type: none">• Collect a numbered (Wristband/Coupon) from The Mahogany Casino Host Desk during the Ticket Collection of each Entry Period;• Place coupon/Remove the numbered stub on the Ticket and place it into the physical barrel before the Close Time of the Entry Period on each Draw Date;• Have a valid rating and earn at least two (2) Status Credits during the Entry Period to be eligible to win the Base Prize and at least four (4) Status Credits during the Entry Period to be eligible win the Double Prize. Only base points apply to earning Entries. Points earned during any other offer, discount or promotion will not count towards Entries. Points can be earned across hospitality, restaurants and gaming;• You can earn up to a maximum of one (1) Entries per draw date, per eligible Entrant for each Promotional Period;• Members who collect an Early Bird Ticket will be eligible to receive another entry (an extra Ticket) during the Standard Ticket collection.• Members who are collecting an entry (Ticket) during the Standard Ticket time slot and have not collected an entry (Ticket) during the Early Bird Ticket time slot, will only receive one (1) entry per Promotional Period.• Be physically present at the Draw Location (or Sky Salon) during the Draw Time on the same Draw Date on which you placed your Ticket into the Barrel. <p>During the Draw Times no entry can be added into the barrels.</p> <p>The Barrels will reset after each Promotion Period.</p> <p>No other method of Entry will be accepted.</p>
Maximum Entries per Entrant	<p>A maximum of two (2) entry per eligible Entrant each week for each promotional period.</p> <p>A maximum of sixteen (16) entries per Entrant for the entire promotional period.</p>
Prize Draw(s):	<p>Draw Time: 6:30pm, 8:30pm and 9:30pm AEDT</p> <p>Draw Location: The Mahogany Casino at Crown Sydney, 1 Barangaroo Avenue, Sydney NSW 2000</p> <p>This is a game of chance.</p>



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	<p>There will be a maximum total of twenty-four(24) winners (randomly selected by physical draw) for this Promotion.</p> <p>There will be three (3) draws conducted from 6:30pm to 9:30pm AEDT on each Draw Date by the Promoter at the Draw. If no valid winner is found, redraws will occur until a winner is found.</p> <p>The winner must be physically present at the Draw Location or the Sky Salons at the time of the draw and must notify the Emcee or a Host in person at the Draw Location or the Sky Salons within two (2) minutes of the actual time of the announcement of the winner.</p> <p>If a winner is announced and they do not notify the Emcee or to a Host within the Mahogany Casino or the Sky Salons within two (2) minutes of the actual time of the announcement, they forfeit their prize. Entries will continue to be drawn until a winner comes forward to claim the prize.</p> <p>An Eligible Entrant can only win once at each Draw Date.</p>
Prize(s)	<p>This is a game of chance.</p> <p>There will be a maximum of 3 winners determined per Promotional Period in respect of this Promotion.</p> <p>There will be 24 draws (randomly selected via promotional barrels) for this Promotion.</p> <p>There will be three (3) draws conducted from 6:30pm to 9:30pm AEDT on the Draw Date of each Promotion Period by the Promoter at the Draw Location. The first valid Entry selected per draw will participate in a game to reveal their Prize (Game).</p> <p>Base Prize for each draw: (2 Status Credits to be eligible)</p> <p>Draw 1: \$2,500.00 Draw 2: \$2,500.00 Draw 3: \$5,000.00</p> <p>Double base prize for each draw: (4 Status Credits to be eligible)</p>



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	<p>Draw 1: \$5,000.00 Draw 2: \$5,000.00 Draw 3: \$10,000.00</p> <p>If no valid winner is found, redraws will occur until a winner is found. An Eligible Entrant can only win once at each Draw Date.</p>
Potential Prize Pool / Value:	\$160,000 including GST
Prize Conditions	<p>a) Prizes are not transferable. In addition, Prizes are non-negotiable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.</p> <p>b) Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.</p> <p>c) Winners are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize.</p> <p>d) Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.</p> <p>e) If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will instead award the winner a similar Prize of equivalent value (as determined by the Promoter).</p> <p>f) In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.</p>
Are Entrants required to be present at the Prize Draws?	<p>Yes. Entrants must be physically present at the Prize Draw(s) and confirm this fact and their eligibility to win under these Terms and Conditions by presenting themselves to the Emcee or to a Host within the Mahogany Casino and/or the Sky Salons within two (2) minutes of the actual time of the Prize Draw(s) and the drawn Entrant must provide valid acceptable identification to the satisfaction of the Promoter.</p> <p>If a drawn Entrant fails to claim the prize by the deadline, the drawn Entrant will be deemed to have forfeited their right to the prize and an immediate redraw shall occur. This process will continue until a winning Entrant is found.</p>



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How are winners notified?	<p>The Emcee will announce the winners on the night of the Draw Date and each winner will have until two (2) minutes after their name is called out to make themselves known to the Emcee or to a Host if winner is playing at Sky Salon.</p> <p>Details of winners will be published on Crown Sydney's website (www.crownsydney.com.au) within two (2) weeks of the conclusion of the Promotion.</p>
How can Entrants claim their prize?	<p>The Promoter will award the Crown Rewards Points to the winners within 2 business days of the Draw Date.</p>

GENERAL TERMS & CONDITIONS

These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Promotion are subject to agreement to these Terms and Conditions and the Schedule.

- a) **Entries:** Entrants are responsible for all costs associated with entering this Promotion. Any entry forms/entry cards/unique codes from any other Promotion cannot be used for this Promotion and are void if copied, forged, stolen, or interfered with. The Promoter shall not be liable in any way if entries are unavailable if lost, undelivered, or because of technical malfunction or operator fault. Entries on behalf of another person or joint entries are not allowed, unless specified. Employees of the Crown Group of Companies, including Crown Resorts, Crown Perth, Crown Melbourne, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to enter or participate in this Promotion.
- b) **Tax:** The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize.
- c) **Winner Publicity:** The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
- d) **Privacy Collection Statement:** The Promoter June collect, use and/or disclose Entrants' personal information, including name and contact details, for purposes associated with the conduct of the Promotion, sending emails to entrants regarding their entries into the Promotion, publicising the results and Prize collection. Uses June also include future promotion, marketing, and publicity in accordance with the Promoter's Privacy Policy: <https://www.crownperth.com.au/general/privacy-policy> (Crown Perth), <https://www.crownmelbourne.com.au/general/privacy-policy> (Crown Melbourne), and <https://www.crownsydney.com.au/general/rules-policies/privacy-policy> (Crown Sydney). Unless otherwise advised by the Entrant, by entering this Promotion, each Entrant consents to the retention and use of their information in this manner.
- e) **Consumer Rights:** Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant June have under any statute, including the *Competition and Consumer Act 2010* (Cth) which June not be excluded, restricted or modified by agreement.



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- f) **Indemnity:** Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Promotion or participation in the Prize or Promotion. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Promotion, the promotion of this Promotion, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.
- g) **Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contractors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.
- h) **Intellectual Property:** Entrants must not submit any content or material that infringes the copyright, moral rights, privacy rights or confidentiality rights of any third party, contains any damaging virus, and is inappropriate, defamatory, abusive, obscene, vulgar, offensive, threatening or intimidating. Each Entrant warrants that they are eligible to participate in the Promotion and all the details provided in their entry are true and correct, otherwise the entry will be deemed invalid. Entrants grant the Promoter a world-wide, non-exclusive, perpetual, non-revocable, royalty-free and licence-free licence to use, copy, store, reproduce, modify, disclose, adapt, make derivative works of, display, publish, distribute, commercialise or otherwise exploit the content and materials submitted as part of their Entry, including, name, and any quote and photo/film for any purpose (including for any Promoter or any Crown Group Entities publicity or marketing). Each Entrant agrees that the Promoter and any authorised licencees or Crown Group entity June do (or not do) anything that would otherwise infringe moral rights, including, not attributing the Entrant as the author or any content.
- i) **Social media platforms:** This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.
- j) **Third party brands:** Third party brands named in connection with this Promotion (including in Prizes) are not affiliated with or sponsors of this Promotion, unless otherwise stated.



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- k) **Alterations of Terms and Conditions:** The Promoter reserves the right to cancel, terminate, modify, or suspend the Promotion or amend these terms and conditions, subject to any directions from a regulatory authority. The Promoter will update these Terms and Conditions as soon as is practicable if this occurs.
- l) **Disqualification:** Any failure to comply with these Terms and Conditions June result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion.
- m) **Disputes:** The Promoter's decision in connection with any aspect of this Promotion will be binding and final on every Entrant.
- n) **Responsible Service of Alcohol:** The Promoter practises the responsible service of alcohol. Entry and continued participation in this Promotion is subject to the Participating Venue's liquor serving policy.
- o) **Responsible Gaming:** The Promoter practises and promotes Responsible Gaming (RG). The RG Helpline is 1800 858 858 and the website is www.gamblinghelponline.org.au.
- p) **Excluded entrants:** This Promotion is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the Casino Control Act 1991 (Vic), Casino Control Act 1992 (NSW), or Casino Control Act 1984 (WA) or who are otherwise prohibited from entering any Crown property including Crown Melbourne, Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a draw (up to the time of receipt or collection of a Prize by an Entrant).