



Instructions for submitting an online Application for Self Exclusion from Crown Casinos

This document outlines the instruction on how to apply for a Self-Exclusion online. Your application will only be considered once you have completed, signed, and submitted all required documents. If your documents are not submitted correctly the Responsible Gaming Team may reach out to you.

Making an Application

To make an Application, you must complete the following steps in accordance with these instructions:

1. Upload a photo of you holding your identification documents, this must be clear enough for Crown to compare the ID document to yourself.
2. Attach a recent high-resolution headshot photograph of yourself.
3. If you also wish to Self Exclude from The Star Casinos you must submit a completed copy of the New South Wales Casinos Application for Self Exclusion. (Note: Even if you do not elect to Self Exclude from Star, Crown is required by law to share your exclusion status with the Star Casino group); and,
4. Complete the Online Self Exclusion Questionnaire (please answer every question where indicated).

Before submitting your Application

You may wish to seek independent legal advice.

If you wish to contact support services, please refer to the Support and Assistance section below.

If you have any questions about the Application, the Self Exclusion process or these instructions please contact the Responsible Gaming Team at Crown Sydney on 1800 801 098, available 24-hours, 7 days a week.

Please ensure that you read the terms and conditions of the Application carefully and that you understand them before submitting your Application.

Submitting your Application

Once you have completed your Application, press the Submit Application button at the end of the form. Any errors or incomplete questions will be flagged at this time.

You will receive notification that your Application has been submitted via your requested method of

Crown Sydney Gaming Pty Limited ABN 97 166 326 843

1 Barangaroo Ave, Barangaroo NSW 2000 Australia

CrownSydney.com.au

Version 2.0 August 2023



AWARENESS. ASSISTANCE. SUPPORT



communication.

Your Application will then be reviewed by the Responsible Gaming Team, if there are any issues with your Application the Responsible Gaming Team will contact you to help complete the Application.

What happens next?

If you have indicated in the Online Self-Exclusion Questionnaire that you would like us to contact you to discuss your Application, we will contact you when we receive it.

If you have indicated that you do not wish to be contacted to discuss your Application, we will not contact you.

Regardless of whether you have indicated that you wish for us to contact you to discuss your Application, you will be issued with the Self Exclusion Orders once we receive your completed Application.

You will no longer receive marketing and gambling related promotional material from Crown. We recommend you unfollow all Crown social media relating to gambling.

Support and Assistance

We would like to take this opportunity to remind you that Crown Sydney has a dedicated Responsible Gaming Team available on site at Crown Barangaroo.

The team is available 24 hours a day, seven days a week and can provide information, support, assistance and/or referral to community and government services in a confidential and discrete manner. You may also like to visit our website at [Responsible Gambling | Crown Sydney](#) for further information.

We understand that this process can be difficult, and we recommend the following professional support services:

- GambleAware – 1800 858 858 or online at www.gambleaware.nsw.gov.au
- Gambler's Help Financial Counselling - 1800 858 858 or online at www.gambleaware.nsw.gov.au
- Your General Practitioner

If you have any queries or questions regarding these matters, please do not hesitate to contact the Responsible Gaming Team on 1800 801 098.

Yours sincerely,
The Responsible Gaming Team
Crown Sydney

Crown Sydney Gaming Pty Limited ABN 97 166 326 843

1 Barangaroo Ave, Barangaroo NSW 2000 Australia

CrownSydney.com.au

Version 2.0 August 2023





List of approved witnesses

A person who is licenced or registered in these occupations.

These people can witness your statutory declaration if they are licenced in Australia. Or, if they are registered to practice their work in Australia:

- Architect
- Chiropractor
- Dentist
- Financial adviser or financial planner
- Legal practitioner, with or without a practicing certificate
- Medical practitioner
- Midwife
- Migration agent registered under Division 3 of Part 3 of the *Migration Act 1958*
- Nurse
- Occupational therapist
- Optometrist
- Patent attorney
- Pharmacist
- Physiotherapist
- Psychologist
- Trademark attorney
- Veterinary surgeon

A person is an approved witness if they are on the roll of:

- The Supreme Court of a state or territory in Australia
- The High Court of Australia as a legal practitioner

This applies even if they do not have a practising certificate.

The following people can witness your statutory declaration because they are a member of a professional body or organisation in Australia. Or, they work in a position connected to Australia.

- Accountant who is:
 - a. a fellow of the National Tax Accountants' Association, or
 - b. a member of:
 - i. Chartered Accountants Australia and New Zealand
 - ii. the Association of Taxation and Management Accountants
 - iii. CPA Australia
 - iv. the Institute of Public Accountants
- Agent of the Australian Postal Corporation (Australia Post) who is in charge of an office that provides postal services to the public
- Permanent employee of the Australian Postal Corporation with 5 or more years of continuous service who is employed in an office supplying postal services to the public
- APS employee engaged on an ongoing basis with 5 or more years of continuous service who is not specified in another item of this Part
- Australian Consular Officer or Australian Diplomatic Officer under *Consular Fees Act 1955*
- Bailiff
- Bank officer with 5 or more years of continuous service
- Building society officer with 5 or more years of continuous service

Crown Sydney Gaming Pty Limited ABN 97 166 326 843

1 Barangaroo Ave, Barangaroo NSW 2000 Australia

CrownSydney.com.au

Version 2.0 August 2023



- Chief executive officer of a Commonwealth court
- Clerk of a court
- Commissioner for Affidavits
- Commissioner for Declarations
- Credit union officer with 5 or more years of continuous service
- Permanent employee of a [Commonwealth authority- external site](#) with 5 or more years of continuous service who is not specified in another item in this Part
- Engineer who is:
 - a. a member of Engineers Australia but not a student
 - b. a Registered Professional Engineer of Professionals Australia
 - c. registered as an engineer under a law of the Commonwealth, a state or territory, or
 - d. registered on the National Engineering Register by Engineers Australia
- Finance company officer with 5 or more years of continuous service
- Holder of a statutory office not specified in another item in this list
- Judge
- Justice of the Peace
- Magistrate
- Marriage celebrant registered under the *Marriage Act 1961*
- Master of a court
- Member of the Australian Defence Force who is:
 - a. an officer, or
 - b. a non-commissioned officer within the meaning of the *Defence Force Discipline Act 1982* with 5 or more years of continuous service, or
 - c. a warrant officer within the meaning of that Act
- Member of the Australasian Institute of Mining and Metallurgy
- Member of the Governance Institute of Australia Ltd
- Member of:
 - a. the parliament of the Commonwealth
 - b. the parliament of a state
 - c. a territory legislature
 - d. a local government authority
- Minister of religion registered under the *Marriage Act 1961*
- Notary public, including a notary public (however described) exercising functions at a place outside:
 - a. the Commonwealth, and
 - b. the external territories of the Commonwealth
- Permanent employee of a state or territory, or a state or territory authority, with 5 or more years of continuous service, other than such an employee who is specified in another item of this Part
- Permanent employee of a local government authority with 5 or more years of continuous service, other than such an employee who is specified in another item of this Part
- Person before whom a statutory declaration may be made under the law of the state or territory in which the declaration is made
- Police officer
- Prison officer employed by the Commonwealth or a state, territory or local government authority with more than 5 years of continuous service
- Registrar, or deputy registrar, of a court
- Senior executive employee of a Commonwealth authority
- Senior executive employee of a state or territory
- SES employee of the Commonwealth
- Sheriff
- Sheriff's officer
- Teacher employed full-time or part-time at a school or tertiary education institution