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AWARENESS. ASSISTANCE. SUPPORT.

### Application for Revocation of Self Exclusion

By signing and submitting this Application for Revocation of Self Exclusion you request that Crown Perth revoke the voluntary Self Exclusion Agreement on successful completion of the revocation process.

## NOTE: Your Self Exclusion Agreement is not automatically revoked following lodgment of this Application. You must successfully complete all requirements of the revocation process and receive written notification from Crown Perth of your Application being approved prior to being permitted entry in to the Casino.

To process your Application for Revocation you are required to agree with the following:

- 1) You acknowledge that Crown Perth has not encouraged you to seek revocation of your Self Exclusion Agreement;
- 2) At the time of applying for your Self Exclusion, you made an undertaking to seek assistance from a professional in the field of problem gaming and to follow the process required by Crown to apply for the Self Exclusion Agreement to be revoked. By submitting this Application you agree and acknowledge that revocation counselling is a requirement of the revocation process and will provide Crown Perth with a report to verify your attendance as outlined in item 3;

We recommend Gambling Help WA, they offer a free and confidential service. Please note you will require a direct referral from Crown Perth to attend revocation counselling at Gambling Help WA. To obtain a referral please contact the Responsible Gaming Team on 1800 801 098.

3) A report by a professional (a psychologist, psychiatrist, counsellor, medical practitioner or other person suitably qualified) will be provided to Crown Perth in relation to your gaming behaviours;

Note: If using a private professional service, a separate guideline for the report writer will be provided by Crown for you to provide directly to your report writer so that any report provided to Crown Perth has sufficient information upon which it can assess your Application;

- 4) You authorise Crown Perth to discuss with the report writer the grounds and circumstances surrounding your Self Exclusion Agreement as well as the result of this Application for Revocation of your Self Exclusion Agreement if required and you further consent to your personal and sensitive information being collected, used and disclosed for the purposes of processing this Application or other related purposes;
- 5) You will contact Crown Perth immediately if at any time you have any concern about your decision to have your Self Exclusion Agreement revoked or your use of Crown Perth's gaming facilities;
- 6) You agree to release and indemnify Crown Perth, its officers, employees, agents and contractors from any liability, including any losses associated with any gaming you undertake, which may arise in connection with the revocation of the Self Exclusion Agreement and your use of Crown Perth's gaming facilities;
- 7) You acknowledge and agree that Crown Perth retains sole discretion whether or not to revoke the Self Exclusion Agreement issued to you. The Self Exclusion Agreement remains in force until revoked in writing by Crown Perth; and
- 8) You confirm you are not currently subject to a Bankruptcy Order or are a party to a Part IX debt agreement under the Bankruptcy Act 1966 (Cth).

Great Eastern Highway Burswood Western Australia | PO Box 500 Victoria Park Western Australia 6979 W crownperth.com.au T +61 8 9362 7777 F +61 8 9362 8866 Burswood Nominees Limited ABN 24 078 250 307 a.t.f. The Burswood Property Trust ABN 35 491 489 282 trading as Crown Perth managed by Burswood Resort (Management) Limited ABN 68 009 396 945





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As soon as practicable after a signed copy of this Application for Revocation of Self Exclusion and the written report referred to in item 3 above have been received by Crown Perth, you will be notified by Crown Perth of the progress of your Application.

Please sign and submit this document to Responsible Gaming confirming you have read and understood the contents. Applications can be emailed to rgc@crownperth.com.au or mailed to:

Responsible Gaming PO Box 500 Victoria Park WA 6979

**This is an important document.** It is strongly recommended that, prior to signing this document, you discuss this matter with your legal advisor, counsellor and members of your family if you have not already done so.

Yours faithfully,

Responsible Gaming Crown Perth

#### I acknowledge that I have read, understood and agree with the information at 1 to 8 above.

Signed	
Print Name	 -
Contact Number	
Email Address	 
Residential Address	 
Date	

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# Guide to Revocation Counselling

For many people, gaming is a form of recreation. However, for some, the time and money spent on gaming can affect many aspects of their life including relationships with family and friends.

After not gaming for a long period of time, it is easy to forget the impact that gaming was having on your life when you opted to self exclude. Through counselling you will be able to explore this and understand why your gaming became problematic. With your counsellor, you will be able to discuss your readiness to return to the Casino in a safe and controlled manner and put in place strategies which will help you reduce the risks of returning to problematic gaming behaviour.

#### During counselling, you will need to discuss openly:

- your previous gaming behaviour;
- the circumstances of your self exclusion and why you decided to self exclude;
- counselling you have had since self excluding, if any;
- any breaches of your self exclusion;
- why you would like to revoke (end) your self exclusion;
- your current situation and readiness to return to gaming;
- what strategies (plan) you have for a safe and controlled return to gaming; and
- your support network for your application and return to gaming.

Problem gaming is often related to life stressors or emotional issues. If you decide, your Counsellor can also assist with these and help you to improve your personal relationships, which are often damaged due to problem gaming. The overall experience can have a very positive impact on your quality of life.

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